

Singapore Maritime Officers' Union
D'Resort's Terms and Conditions

Room Rates

- 1) All room rates are heavily subsidised by SMOU.
- 2) All room rates are in Singapore Dollars and are exclusive of breakfast.
- 3) Member is not allowed to resell the unit.
- 4) Member is not allowed to transfer the unit to another person/member without notifying the union.

Occupancy Limit

- 1) The occupancy limit ("Occupancy Limit") of each room type is as follows:
Allocated room - 2 x Queen Size Bed - Maximum Occupancy: 4 persons
- 2) Should the number of Guests occupying any room exceed the Occupancy Limit for that room, the Club may at its discretion (i) require Member to book an additional room or (ii) require the Guests in excess of the Occupancy Limit for that room to leave the Resort.

Additional Charges

Member is responsible for all charges incurred by its Guests during the period of stay. Such charges include the cost of (i) repairing or replacing damaged items, (ii) replacing items removed from the room, and (iii) catering to special requests made by Guests.

Fitness for Purpose

Member agrees that no promise, representation, warranty or undertaking has been given by or on behalf of the Club in respect of the suitability of the Resort for any purpose.

Club's Right of Entry

The Club or its duly authorised officers, employees and agents may enter the Resort or the rooms at any time and for any purpose.

Nuisance

Member shall ensure that its Guests do not cause nuisance, annoyance, disturbance, inconvenience, injury or damage to or give cause for reasonable complaint from the Club or the other guests of the Resort.

Undesirable Activities

Member shall ensure that its Guests do not carry out any undesirable, illegal or immoral activities at the Resort, including but not limited to gambling, prostitution and smoking.

Rules and Regulations

Member shall ensure that its Guests comply with the house rules and all other rules and regulations made by the Club from time to time in respect to the use of the Resort.

Force Majeure

Should any of the following events occur:

- 1) an advisory is issued by the government or the relevant authorities for the closure of the Resort;
- 2) the Resort is required by the government for any purpose;
- 3) the Club is of the view that there is a situation which threatens the lives or health of the occupants of the Resort; or
- 4) there is a breakdown of machinery, failure of electricity supply, leakage, fire or Act of God which requires the Resort to be closed during the period of stay,

The Club shall inform Member as soon as possible and may deny access to the Resort for as long as the event persists.

Should the event persists for more than a day, at the conclusion of the event, the Club shall make a pro-rated refund of the room rates paid by Member to Member.

Information on Amenities

Please note the following:

BBQ Pits - BBQ pits are available for booking subject to availability. A fee of \$25 - \$35 for Union members and \$35 - \$45 for non-union members is chargeable for each booking. Rates are subject to change without prior notice.

Telephone Calls - Outgoing calls are not permitted from the phones located in the rooms. Guests may only receive incoming calls and make room-to-room calls.

Resort House Rules

Housekeeping Services

Housekeeping services are provided daily for resort rooms and family suites. They are provided on an alternate day basis for chalets.

Activities in the Resort

We would appreciate if all our guests can be mindful of the following, to ensure the full comfort and enjoyment of everyone at the resort:

No excessive noise is permitted after 11pm. BBQ timing is from 3pm till midnight. The management reserves the right to evict all rowdy and misbehaving guests with no refund.

The following are not allowed within the Resort:

1. Organised Gambling
2. Cooking
3. Karaoke
4. Dancing
5. Pets (except for guide dogs)
6. Personal portable BBQ pits
7. Catering of food (except by resort's approved caterers)
8. Rental of chairs and tables (except by resort's approved tenants)
9. Unauthorised fixtures and decorations in the chalet

Security

Guests are advised to lock and latch all chalet doors and windows after midnight or each time they leave the chalet.

Wi-Fi Access

Guests enjoy free Wi-Fi access within the resort.

Damages to Property

The Management reserves the right to charge the guests for any loss or damage, the cost of replacements or repair of any item provided in the chalet and its surroundings. Guests and visitors shall at all times obey and comply with the rules and regulations set by the Management. The Management reserves the right to take appropriate actions (including shortening the duration of stay without any refund) against anyone who infringes its policies. The Management also reserves the right to disallow any person whom it deems undesirable into the resort ground and shall not be liable for any damages arising there from.