

FAQs on SEAFARERS ACCOMMODATION SCHEME (SAS)

Q1: What is SAS?

A1: SAS stands for Seafarers' Accommodation Scheme which is established by the Singapore Maritime Officers' Union (SMOU).

Q2: What is the purpose of SAS?

A2: SAS promotes affordable temporary accommodation for officers who are serving on board SMOU CBA vessel when docking in Singapore. It also supports SMOU CBA companies by helping to defray accommodation costs of such seafaring officers.

Q3: Where are the accommodation?

A3: As of 1st June 2019, SMOU SAS has 4 approved accommodation service providers:

- I. *The Seacare Hotel:***
52 Chin Swee Road (off Jalan Kukoh) Singapore 169875
- II. *Furama City Centre:***
60 Eu Tong Sen St, Singapore 059804
- III. *Furama Riverfront***
405 Havelock Road, Singapore 169633
- IV. *ibis Singapore on Bencoolen***
170 Bencoolen Street, Singapore 189657

Q4: How is the accommodation subsidy like?

A4: Subsidy is in the form of SAS voucher codes (valued at S\$50 each) and can be used for offsetting room charges at any of the SAS accommodation service providers approved by SMOU.

Multiple SAS voucher codes can be combined to offset room charges. eg. Officer/CBA Company with 3 SAS voucher codes (valued at S\$150), can be combined to offset 1 room-night charges and pay the remaining nett balance.

Any unused value of the SAS voucher code is not refundable.

Q5: How does the SAS subsidy/Voucher codes work?

A5: The process is as follows:-

- Each CBA company is allocated twice the number of SAS voucher codes for each vessel owned.
- All companies are notified of the count and the 6 digit allocated SAS voucher code before the beginning of the year.
- The CBA Company or seafaring officer makes hotel reservations directly with the approved SAS accommodation service provider and quote the 6 digit SAS voucher code.
- The accommodation service providers confirms hotel reservation via email to CBA company/SAS Officer and includes the SAS Administrator (sas@wavelink.com.sg) in the same email.
- Upon receipt of the hotel booking confirmation, the SAS Administrator approves the redemption of SAS voucher codes and emails the confirmation to the accommodation service provider and CBA Company/officer.
- Upon check-in, the seafaring officer produces his Seaman Discharge Book for verification.
- Offsetting the SAS voucher code(s), the officer then settles the remaining room charges according to the hotel billing requirements.

Q6: Who can make hotel reservation under SAS?

A6: Room reservations with the approved SAS accommodation service provider can be made directly by the shipping company or the seafaring officer himself. Reservation should however be accompanied with the SAS voucher code number.

1. The Seacare Hotel - reservations@theseacarehotel.com.sg or Tel: 6818 2680/ 6818 2087
2. Furama City Centre – reservations.citycentre@furama.com or Tel: 6739 6464 /6531 5317
3. Furama Riverfront – reservations.riverfront@furama.com or Tel: 6739 6464 / 6739 6406
4. ibis Singapore on Bencoolen - H6657@accor.com / Tel: 6593 2888

Q7: Are there SAS corporate rates?

A7: To enjoy the following promotional corporate rates (until 31st March 2021), SAS voucher code must to be quoted upon room reservation:

- 1) Seacare Hotel

ROOM TYPE	ROOM RATE WITH UP TO TWO BREAKFAST & INTERNET/WIFI
Superior Room	S\$170 NETT
*Executive Room	S\$190 NETT
*Executive Deluxe Room	S\$220 NETT
*Ocean Suite	S\$480 NETT

2) Furama Riverfront and Furama City Centre

Category of Guest Rooms	FURAMA RIVERFRONT, SINGAPORE		FURAMA CITY CENTRE, SINGAPORE	
	Shipping Rates (based on per room per night)			
	Single	Twin	Single	Twin
Deluxe Room (with buffet breakfast and internet)	S\$205.00nett	S\$225.00nett	S\$215.00nett	S\$235.00nett
Executive Club (Executive Club benefits on Page 2)	S\$290.00nett	S\$315.00nett	S\$305.00nett	S\$330.00nett
Day-Use rate (Maximum usage up to 6 hours, check-out before 1800 hours)	S\$129.00nett			

3) ibis Singapore on Bencoolen

Room type	Price	Currency	Inclusive
Standard Room (Single)	S\$180.00nett Per-room-per-night	SGD	01 Breakfast Wireless Internet
Standard Room (Double)	S\$190.00nett Per-room-per-night	SGD	02 Breakfast Wireless Internet
Executive Room (Single)	S\$195.00nett Per-room-per-night	SGD	01 Breakfast Wireless Internet Extra Benefits
Executive Room (Double)	S\$205.00nett Per-room-per-night	SGD	02 Breakfast Wireless Internet Extra Benefits

Q8: Can seafarers of non-officer ranking use the SAS voucher code for their hotel stay?

A8: No, the SAS is only intended for officers who sail on board SMOU CBA vessels.

Q9: Can the voucher code subsidy be transferred to someone else after confirmation of the room reservation?

A9: No, it is not transferrable as SAS is intended for officers who sail on board SMOU CBA vessels. Furthermore, the officer checking-in is required to produce his Seaman Discharge Book for verification.

Q10: Where should SAS queries and feedback be addressed to?

A11: All SAS related matters can be addressed to the SAS Administrator at email: sas@wavelink.com.sg or Tel: 6390 1661